

FlawlessConnect™

Features – Wristband User	Flawless Basic	Flawless Plus
Single press emergency call out to contacts with clear digital voice	✓	✓
Automatic fall detection makes emergency call	✓	✓
Talk directly via Wristband no mobile phone required	✓	✓
4 to 5 days battery life with rapid re-charge	✓	✓
Location detection using Wifi, GPS & LBS	✓	✓
Time of day and battery level announcement	✓	✓
Choice of additional watch straps available (multiple colours, multiple styles)	Optional £19.99	Free with annual subscription
Health readings (blood pressure, blood oxygen%, heart rate, body temperature **)		✓
Features – Web Site User Account Login	Flawless Basic	Flawless Plus
Set Fall Detection & Fall Detection Sensitivity	✓	✓
Set location upload interval (default set at 60 minutes)	✓	✓
Set perimeter (safe zone) and receive alerts if Wristband Wearer wanders out of safe area.	✓	✓
Set up to 3 Medication Reminders by time of day & day of week.	✓	✓
Add Family & Friends phone numbers & email. Receive confirmation of acceptance of their participation in your Emergency Contacts group.	✓	✓
Allow a limited number of Family & Friends to call the Wristband directly.	✓	✓
Send email invitation to Family & Friends to download the App.	✓	✓
View and print out a personalized user guide detailing how the Wristband is set up with advice to get the most out of the Wristband.	✓	✓
View and print out Credit-Card sized User Guide for Friends & Family members.		✓
View connectivity statistics for Wristband mobile signal level.		✓
View battery charge statistics with highlights of any charging problems.		✓
View activity level statistics.		✓
Emergency Call Dial Out Features	Flawless Basic	Flawless Plus
Rapid dial out to multiple callers in turn (approx. 45 seconds to each contact in turn).	✓	✓
Emergency Contact presses 1 to avoid call going to Voice Mail.	✓	✓
Call All & Connect To First – fastest contact method.		✓
SMS sent to Family & Friends who received call but didn't answer confirming Wristband was connected to Emergency Contact OK including which contact answered. Coming Soon		✓
Rapid bring in Emergency Services (999,000,911) on 3-way call.		✓
Rapid bring in other Emergency Contacts on 3-way call via short code dial.		✓
Rapid precise instant location detection using What3Words using advanced text-to-speech over the phone line.		✓
Family & Friends Mobile App Features	Flawless Basic	Flawless Plus
Maximum number of Family & Friends who can use the App	3	Unlimited

Location map with precise location via Wifi, GPS and LBS	✓	✓
Location history, date & time	✓	✓
Instant location refresh (request current location from Wristband)	✓	✓
Wristband status – Battery level	✓	✓
Wristband status – Current signal level	✓	✓
Wristband status – Currently connected/not connected	✓	✓
Wristband status – On charge/being worn/not worn		✓
Wristband status – Connection quality – indication of mobile signal strength last 24 hours		✓
Wristband status – Activity level & sedentary alerts		✓
Wristband status – Advanced battery use/charging graph to identify low battery & battery empty periods.		✓
Event history – summary of events	✓	✓
Alerts history – summary of important alerts such as fall detected or critical battery	✓	✓
Family & Friends chat messaging between App users.	✓	✓
Health measurements – Heart rate (beats per minute)**		✓
Health measurements – Blood pressure (systolic mmHg & diastolic mmHg)**		✓
Health measurements – Body temperature (degrees Celsius)**		✓
Health measurements – Blood oxygen %**		✓
** Important Note About Health Measurements – The measurements given by your Wristband are Indicative Only and should not be relied upon for professional or medical purposes.		